



Winchester Animal Hospital Salon Release

We care deeply about your pet and want every visit to be a safe, positive experience. Please review the information below and sign where noted.



Satisfaction

Your happiness matters to us! If you'd like any adjustments, please contact us within **3 days** of your appointment. After that, changes will be scheduled as a new visit.



Communication

If you're unavailable at drop-off, our stylist will reach out by text or phone. Please respond within **1 hour** so your pet isn't waiting too long. If we don't hear back, we'll move forward with what's safest and most appropriate for your pet.



Vaccinations

For your pet's safety, each guest must be current on vaccinations:

Dogs: Rabies, DHLPP, and Bordetella

Cats: Rabies and FVRCP

If your pet is not a patient of the Winchester Animal Hospital, please provide proof before your appointment (email: info@winchesterpet.com).



Anxious Pets

If our salon guest becomes too stressed, we'll stop the groom for their safety. You'll only be charged for services completed. If they are a patient of the Winchester Animal Hospital, we can prescribe comfort medications to help relax them at their next salon appointment.

Otherwise, please ask your veterinarian for medications to help with their anxiety.

We will be happy to try again.



Matted Coat Release (if applicable)

Mats can cause discomfort and skin issues. We'll try gentle brushing when possible, but if it's too painful, we may need to humanely shave your pet's coat. Because mats sit close to the skin, some irritation or minor nicks can occur even with care. Shaving may reveal skin issues due to the lack of air flow and circulation.

By signing below, you give permission to proceed and release Winchester Animal Hospital from liability for any complications during or after the process.

Sign: _____ ☐ N/A



Double-Coated Breeds

Shaving double-coated dogs (like Labradors or Golden Retrievers) can cause sunburn, patchy regrowth, or coat color changes. We do not recommend it but will proceed at your request. Winchester Animal Hospital is not responsible for coat, skin, or behavioral effects that may result.

Sign: _____ ☐ N/A



Pets with Health Conditions

Grooming can be stressful for senior or health-compromised pets. We groom these pets gently for comfort, not style. Winchester Animal Hospital is not responsible for complications related to existing conditions.

Please tell us about any known medical concerns before grooming.

Sign: _____ ☐ N/A



Photo Release

We love showing off our clients! We may take photos for records or social media. Please let us know if you prefer not to have your pet featured.

Sign: _____ ☐ Decline



Salon Service Agreement & Emergency Care

We always treat pets with kindness and care. However, Winchester Animal Hospital cannot be held responsible for illness, injury, or issues related to pre-existing conditions, behavior, or natural events.

Minor nicks or irritation can happen, especially with sensitive or matted coats. Aggressive pets may require safety restraints or service may be stopped.

Please report any concerns within **48 hours** of your visit. Additional fees may apply for matting, aggression, or parasite control.

If a life-threatening emergency occurs, Winchester Animal Hospital has permission to treat your pet

By signing below, you agree to these terms and confirm you are the legal owner or authorized agent of your pet.

Acknowledgment

I have read, understood, and agree to all terms and conditions above.

Name: _____

Signature: _____ Date: _____

